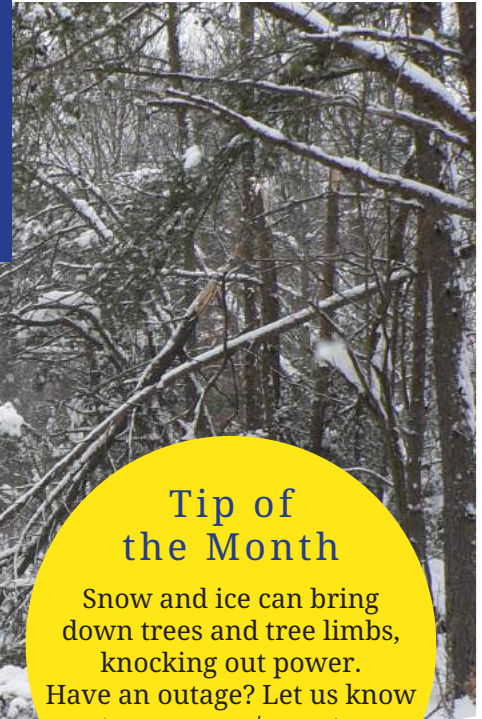




P.O. Box 2710, Manassas, VA 20108
 novec.com | 703-335-0500 or
 toll-free 1-888-335-0500

@novec @novec @novec_electric



Tip of the Month

Snow and ice can bring down trees and tree limbs, knocking out power. Have an outage? Let us know at novec.com/report or call 703-335-0500.

What's Current

JANUARY 2021

LOWER YOUR WINTER ENERGY BILLS

Save money this season by using these cold-weather energy tips:

- Open curtains or blinds on sun-facing windows to allow in sunlight and heat.
- Block cold air from outlets and switchplates with insulating pads and plug inserts.
- Turn off bathroom fans after bathing or showering to prevent heated air from being vented outside.
- Replace or clean your air filters to help your system operate more efficiently.
- Keep vents unobstructed by furniture, curtains or pet beds.
- Close fireplace flue damper and glass doors when not burning a fire to prevent warm air escaping up the chimney.
- Use a programmable thermostat to automatically adjust the temperature in your home to help you save energy.

Find more ways to lower your energy use and cut costs at novec.com/save.



703.423.0066
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DON'T GET LEFT IN THE COLD
 GET YOUR AUTOMATIC STANDBY GENERATOR TODAY

Get **\$500 off**
 your purchase.*



*\$500 off installation of generator system. Offer ends February 1, 2021. 100% financing of the purchase price includes taxes, installation, and other associated costs. Flexible repayment terms. Monthly financing is based on credit approval. Other terms and conditions may apply.



PAYMENT ARRANGEMENTS AVAILABLE NOW

NOVEC recognizes the hardships the Coronavirus (COVID-19) public health emergency is imposing on many customers. NOVEC is here to help. We encourage customers with past due balances to submit a payment arrangement form online on novec.com. Contact our Customer Care Center at 703-335-0500 or 1-888-335-0500, or email customerservice@novec.com for more information.



NOVEC keeps rates low and service high.

And our reliable power connects you to so many good things that keep life bright.



NOVEC is an equal opportunity provider and employer.

novec.com



BE PREPARED BEFORE A STORM STRIKES

In the event of a power outage, be prepared by keeping the following items in an easy-to-find emergency supply kit.



■ WATER

Three-day supply, one gallon per person per day.



■ TOOLS

Flashlight, extra batteries, manual can opener, battery-powered or hand-crank radio, NOAA Weather Radio with tone alert.



■ FIRST AID KIT AND PRESCRIPTIONS

First aid supplies, hand sanitizer and at least one week's supply of prescriptions and medications for the family.

Learn more at www.ready.gov



Source: American Red Cross, Federal Emergency Management Agency.

HELP YOUR NEIGHBORS IN NEED

More than 18,000 NOVEC customers already participate in ORU by rounding up their monthly electric bills. That additional amount goes into the ORU fund to assist NOVEC customers in need of emergency energy assistance. Learn more and sign up at novec.com/oru.